



Cancellation Policy

We politely ask that you give as much notice as possible to cease attending Cheltenham Children's Choir, so that we can offer the vacant place to other families. Please give notice via email (and ensure you receive acknowledgement) to Amber Smith at admin@cheltenhamchildrenschoir.co.uk.

Please do get in touch with Amber Smith via telephone (07930 408636) or email if you have any queries.

Fees

Choir fees are subject to annual review. Where choir fees are increased as a result of such a review, we shall endeavour to give choir members at least half a terms' notice of such increase. Choir members shall have the right to terminate this agreement immediately on written notice to Cheltenham Children's Choir without liability to pay for any further sessions.

If fees are a barrier to attending Cheltenham Children's Choir, we have a Support Scheme and funded places available. If you would like more information on this, please email Amber directly at the email above.

General

In the interests of the student's well-being whilst in our care, Cheltenham Children's Choir must be informed of any medical or other condition affecting the choir member.

Members should respect the leadership of the choir director, all support team and all other singers at all times. Rehearsals and performances should always be approached with positivity and kindness. Cheltenham Children's Choir maintains a zero-tolerance policy towards any form of negative, offensive, insulting, discriminatory or aggressive behaviour, whether written, verbal or physical. This may be directed to choir leaders, staff, members or those associated with the choir.

We ask for consent to take photos/videos when you join CCC. CCC team members take photos and videos of our choir for marketing purposes only. Taking photos or videos of others in the choir without their consent is not tolerated.

For the overall comfort of everybody, please avoid sending your children to in-person rehearsals or performances if they aren't well enough.

All decisions made by Cheltenham Children's Choir are made for the overall enjoyable experience of its members and, therefore, are final.



Contact

In the first instance, contact Amber Smith via email on
amber@cheltenhamchildrenschoir.co.uk